IMPORTANT NOTICE: FRAUDULENT PERMIT PAYMENT REQUESTS

The Town of Manalapan is warning residents, property owners, and contractors of fraudulent emails requesting payments related to building permits.

The Town has been made aware of scammers using publicly available permit information to send convincing emails requesting additional permit fees and directing recipients to submit payment by wire transfer.

PLEASE BE ADVISED: THE TOWN OF MANALAPAN WILL NEVER REQUEST PAYMENT BY WIRE TRANSFER.

How to Identify Legitimate Payment Communications

- Official permit invoices and online payment notifications are issued through the MyGovernmentOnline (MGO) portal from no-reply@mygovernmentonline.org.
- Official correspondence from Town staff will come from an email address ending in @manalapan.org.
- Permit payments can be made securely through the MGO online portal or by check or money order at Town Hall.
- The Town does not accept credit card payments at Town Hall.

Important: Fraudulent emails can be designed to look like legitimate Town correspondence, including the use of official-looking email addresses, logos, and permit information. An email appearing to come from an authorized address does not guarantee its authenticity.

What Should You Do If You Receive a Suspicious Email?

1. Do not send a wire transfer or make payment through an unfamiliar website or payment link.
2. Do not click on suspicious links or open unexpected attachments.
3. Do not respond to the sender or provide personal or financial information.
4. Contact the Town of Manalapan Building Department directly at **561-585-9477** to verify the request before making any payment.

If you have already sent money in response to a suspected fraudulent request, contact your financial institution immediately and report the incident to law enforcement.

Protect Yourself Against Permit Payment Fraud

When in doubt, verify before you pay.

The Town of Manalapan encourages all residents, property owners, and contractors to remain vigilant and contact the Building Department with any questions regarding permit invoices or payment requests.

Town of Manalapan Building Department

Phone: 561-585-9477

600 South Ocean Boulevard, Manalapan, FL 33462

Official Permit Portal: www.mgoconnect.org